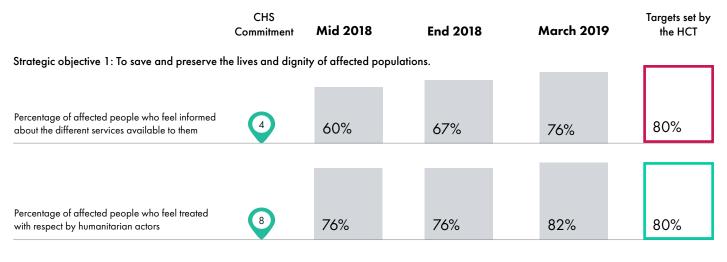
## Perceptual indicators - Chad

The table below summarises perceptual indicators for affected individuals, as well as the results of the three rounds of data collection. It also includes the targets (for some key indicators) set by the Humanitarian Country Team (HCT) in December 2018, during the development of the 2019 HRP.



GROUND TRUTH

**CHS**Alliance

Strategic objective 2: To reduce the vulnerability of affected populations by building resilience.

Percentage of affected people who feel the support they receive empowers them to live without aid in the future	3	7%	*	5%
Percentage of affected people who see improvements in their lives	2	25%	19%	14%

## Strategic objective 3: To contribute to the protection of vulnerable populations and strengthen accountability.

Percentage of affected people who think the services provided by aid agencies reach the people who need them most		34%	26%		24%	70%
Percentage of affected people who feel safe in their place of residence	3	81%	82%		61%	
Percentage of affected people who feel comfortable reporting cases of abuse, mistreatment, or harassment by humanitarian staff	5	87%	88%		71%	
Percentage of affected people know how to make suggestions or complaints to aid providers	5	32%	52%		44%	60%
Percentage of affected people who believe they will get a response to their complaint	5	58%	*		57%	
Percentage of affected people who think their views are taken into account by aid providers in decisions made about the support they receive	4	12%	7%	1	8%	

\* This indicator was not collected during the second round.